

Personal Care Task Group Meeting  
19<sup>th</sup> March 2010  
St Sidwell's Centre



	Actions
<p><b>Welcome, Intros and Apologies</b></p> <p><b>Present:</b> Robin Corser-Langford (RCL) Nick Cape (NC) - South Hams CVS Caroline Lee (CL) Sarah Roe (SR) – Newton &amp; Noss Mayo Hilary Ackland (HA) – Parkinson’s UK and Support. GP in East Devon Jane Hansford (JH) - Carer Rosemary Whitehurst (RW) – Comm Eng REP SPG. V/C carers UK – interested in service users perspective. Problems and that workforce face. Liz Hitchens (EH) – Community of Brixton Liz Gilbert (LG) – Long term carer secretary of Mid Devon Matthre Byrne (MB) – Carers LINK</p> <p><b>Apologies:</b> Wendy Lloyd</p>	

<p><b>2. Last months minutes</b></p> <p>Minutes gone through and corrections advised          Could Liz Hitchins be referred to as EH as Louise Hawkins has the same initials</p> <p>In text of minutes (Acronym and Explanation) footnotes please, and also add email option to attendance list. SR had received a glossary in the post but it was too unwieldy and would prefer references in the minutes.</p> <p>RCL and NC will liaise as to whom is chair prior to meetings</p> <p>There was some confusion re the Terms of Reference (TOR), CL thought they had been drafted and sent round, but people appeared not to have received them.</p> <p>NC - Basically last meeting was duplication because of lack of knowledge, and the minutes were not very clear. No one could tell what had gone on in the previous meeting.</p> <p>EH Minutes don't reflect what is going on - DCC is currently carrying out a review and LH and HA won't want to be involved anymore if they feel it is not beneficial.</p> <p>HA has thought the group could ID a community group, which could involve parishes in delivery a community service for those in need. Dolton was an option.</p>	<p><b>ACTION</b></p> <p><b>Refer to Liz Hitchins as EH</b></p> <p><b>Attach footnotes and upload glossary to website.</b></p> <p><b>TOR to be re written and sent out for approval</b></p> <p><b>Minutes from meeting Jan to be expanded please and uploaded</b></p>
<p><b>Voting on Proposals of last month's meeting</b></p> <p>MB wanted Devon Carers Link to make a positive suggestion and wanted to feel as enthused as he had previously.          HA said Dolton wanted to provide a self determined community looking after themselves and would we want to discuss with Dolton representatives.</p> <p>LH said there is a review of personal care services coming up and the group should be able to have an input. More enquiries needed to be made.</p> <p>SR said they already did carry out caring and support in their village, but wanted more support from services etc.          HA said communities could empower themselves          LG said recruitment and availability of staff was the problem and carers were devalued.</p> <p>HA said money might be the problem but that community organisations were already around and could enable people to look at the problems in a different way</p>	

<p>RCL said the assessments were understated in terms of social interaction and pared down to the minimum.</p> <p>LG said parishes were a better bet for community support backed by stat agencies</p> <p>HA said existing community networks could provide under an overarching structure to uphold this delivery</p> <p>LG said about feeding into review in villages as energy is already being expended on providing if parishes are enthusiastic for health and social care. There is usually only a handful of people who understand empowerment!</p> <p>CL brought up Memory cafes which are a model. EH said they are backed by big agencies such as Alzheimer's; work in CVS's already taking place.</p>	
<p><b>4. Future strategies for the group</b></p> <p>What's the role of this group? If people are already doing this work?</p> <p>MB = Groups could capture and evidence effectiveness and take this to DCC. Might encourage pilots and provide evidence.</p> <p>NC – In October the pilot for South Devon was mooted and suggested by Richard Newcombe and they would go into this.</p> <p>SR said there are huge problems with time specific medication. Road conditions e.g. Salcombe and suggested this as an area for improvement – no staff in Salcombe, and no career path for care workers exacerbates things along with minimum wage - private sole practitioners are setting up as they retain the whole hourly rate and not paid through an agency which takes a percentage.</p> <p>SR/JH - Word of mouth and trusted could sole practitioners he developed. A hub could be the focus. Running it – people could become the focus and develop a holistic approach.</p> <p>CL introduced “the Way Forward – a new direction for community services.”</p> <p>HA suggested a different mix</p> <p>LG – Hubs would be based around 28 market towns</p> <p>SR would like to know where hubs are. MB is sceptical about the hubs. Described nothing local but referred to community hospitals.</p>	<p><b>Follow up with Richard Newcombe</b></p> <p><b>NC/RCL -Jenny McNeill to be invited to attend on the 23<sup>rd</sup> of April if</b></p>



<p>respite care for long term conditions.          People can find the right sort of hotel and get respite in a proper holiday environment.          SR – a dedicated place could support all types of disability          HA – Had been to a centre in Dorset for disabled people and they were safely looked after in superb surroundings so the carer could actually relax.          LG – people need different things, a number of options should be available.          SR – Most carers need to have time off. Travel agencies can broker arrangements.</p>	
<p><b>5. A.O.B</b></p> <p><b>DCC Review</b></p> <p>OSC Janine Gassman          NC will represent for South Hams and there are more for supported carers.</p> <p>RW suggested HA could write a document, which could be jointly agreed upon for the OSC's</p> <p>MB – DCC Review can send lead to get involved.</p>	<p><b>ToR has not been circulated.</b></p>
<p><b>7. Date and venue for next meeting</b></p> <p>23<sup>rd</sup> April St Sidwells Centre, Exeter 12 – 1.30          21<sup>st</sup> May St Sidwells. 12 – 1.30          25<sup>th</sup> June St Sidwells 12 – 1.30</p>	<p><b>ACTION</b>  <b>CW to Email HA with list, January minutes and ToR</b></p>